



Premier & Cabinet



On average, we've **reduced turnaround times** in some approval processes from 10 days to 2.

David Schneider, CIO, NSW Department of Premier and Cabinet



Objective ECM

Leading the charge in Public Sector performance

Leading the charge in optimising public sector performance, the NSW Department of Premier & Cabinet (DPC) has embedded a shift in the way the business of government is now conducted.

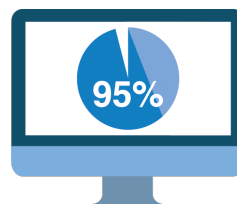
The Department achieved a paperless office, increased responsiveness, substantially reduced office space and ultimately created a culture of efficiency and innovation.

DPC processes 7,000 pieces of correspondence each year. In a project characterised by far reaching innovation, DPC digitised and automated the

process of approving all briefs and correspondence produced by the Department.

Using Objective ECM for managing the authoring and approval of all of its correspondence, the DPC now enjoys:

- **Transparency across every process** - for easy monitoring
- **Flexible approval paths** - to balance workloads
- **Mobile approvals** - allowing executives to approve correspondence from email on their chosen device, wherever they are.



OF ALL INFORMATION IS NOW MANAGED DIGITALLY



IMMEDIATE ACCESS NO MORE WAITING FOR INTERNAL MAIL TO BE DELIVERED



13,000+ PIECES OF CORRESPONDENCE NO LONGER PRINTED



APPROVAL PROCESS REDUCED FROM 10 DAYS TO 2 DAYS



TRANSPARENCY ACROSS PROCESSES

Quickly identifies **bottlenecks**
Identifies opportunities for **quality improvement**

Provides a complete **history of all actions** and approvals
Provides a foundation for **information and governance**